S-Cape Partners Greece Sustainability Policy

“Leave footprints of memories, not of impact”



Our core business

Cycling & Bike Tours
Walking & Hiking
Self-Guided Trips
Tailor-made trips
City bike tours
Family
Cultural
Drive & Discover
Group & Guided Trips



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Our brands

S-Cape Travel Greece designs active walking and cycling holidays across Greece, specializing in self-guided programs, small-group tours, and family trips. Our journeys combine outdoor experiences with local cuisine, comfortable accommodations, and destinations rich in natural beauty and cultural heritage.

Meet in Athens specializes in bike tours and incentives in and around Athens. We align client wishes with environmental and cultural responsibility, working closely with partners to promote more sustainable choices while offering unique, low-impact ways to explore the city.

Meet in Thessaloniki specializes in bike tours, city experiences and incentives in and around Thessaloniki. As with Meet in Athens, the focus is on responsible urban experiences, local partnerships and low impact ways to explore the city.

Travelocal creates tailor-made journeys that showcase the beauty of Greece in a sustainable and responsible way. We prioritize locally-owned accommodations and authentic cuisine, allowing travelers to explore like curious adventurers while respecting nature, culture, and local communities.

Our mission *is to design and operate high quality travel experiences throughout Greece while managing our environmental, social and economic impacts responsibly. We aim to combine professional travel operations and local expertise with respect for natural environments, cultural heritage, local communities, employees, suppliers, business partners and travellers.*

Our aim

- To contribute to the protection of the natural environment and support local culture and economies while identifying and reducing potential negative impacts.
- Lower impact travel options are encouraged through walking, cycling and public transport where feasible.
- Fair and transparent commercial relationships with tour operators and suppliers are based on clear agreements and mutual benefit.
- Preference is given, where possible, to locally owned and managed accommodations and service providers.
- Travel experiences are designed to encourage respectful engagement with local environments, communities and cultural practices.
- Reliable and consistent customer service is maintained throughout the travel experience.
- Internal knowledge, staff training and operational practices are continuously developed.



Sustainability

“Sustainability to us means caring & preserving your own home”

Travel inherently has an environmental and social impact across various aspects of the holiday experience, as is the case with most business and non-business activities. We therefore aim to identify, manage, and reduce the potential negative impacts associated with our operations.

As an active travel company, many of our products are based on walking and cycling, which generally have a lower environmental impact than more transport intensive forms of tourism.

Sustainability is an important consideration in our business operations. We interpret sustainability as acting responsibly towards the natural environment, local communities, and cultural heritage in the destinations where we operate.

We aim to contribute to the preservation of natural resources, to respect local cultures, and to support fair and responsible economic practices, while taking into account the practical and operational context of our activities.

We are committed to continuously improving our approach to sustainability by reviewing our practices, increasing awareness within our organization, and working with partners and suppliers who share similar values.



Sustainability

We have implemented a structured sustainability management process based on continuous improvement.
S-Cape Partners Greece has achieved Travelife Certified recognition, the highest level within the internationally recognised Travelife sustainability programme for tour operators and travel agents. The certification follows an independent assessment of our sustainability management and practices. Travelife Certified recognition supports our commitment to continuous improvement and regular review of our sustainability practices.
We have appointed a sustainability coordinator who works closely with our team, partners, suppliers and tour leaders to support the continuous improvement of our sustainability performance.



Sustainability

Sustainability Management, Compliance and Social Responsibility

- We have appointed a trained sustainability coordinator, supported by team members involved in sustainability related activities.
- We collaborate with partners to share knowledg and best practices to sustainability.
- We support selected initiatives focused on nature protection and community development.
- We assess and monitor the sustainability performance of our suppliers and partners.
- We maintain a sustainability policy and action plan with short, medium and long term objectives.
- We monitor our progress and review our sustainability objectives regularly.
- We are committed to fair working conditions and appropriate training and development opportunities for our staff.
- Employee satisfaction and wellbeing are monitored through regular internal feedback and evaluation.
- Employee health, safety and wellbeing are part of our responsibility as an employer and are supported through appropriate working conditions, internal procedures and regular communication.



Sustainability

Environment and community relations

- Disposable and consumable goods are kept to a minimum, with waste separated where appropriate.
- Paper use is limited as much as possible, while reusable alternatives are encouraged.
- Environmentally responsible cleaning products are preferred where feasible.
- Responsible use of water and energy is encouraged in both office operations and travel activities.
- Staff receive sustainability guidance and training as part of our internal procedures.
- Carbon emissions related to business travel and selected travel operations are measured and monitored as part of our sustainability programme.
- Respect for natural areas, biodiversity and protected environments forms part of our travel guidance.



Sustainability

Holiday packages: transport, accommodation, activities and tour leaders

- Walking, cycling and public transport are encouraged wherever they are practical alternatives to private transport.
- Preference is given to locally owned and family run accommodations and service providers, provided they meet our quality and operational requirements.
- Sustainability expectations are communicated to suppliers and partners, including fair working conditions, child protection and the prevention of exploitation and discrimination.
- Long term, fair and transparent relationships with suppliers are an important part of our approach.
- Activities are selected with respect for the natural environment, local culture and surrounding communities.
- Activities involving captive wildlife or practices that may negatively affect animal welfare are excluded from our product range.
- Qualified tour leaders are selected with attention to professional standards and fair working conditions.
- Practical sustainability guidance is shared with both B2B and B2C clients.



Sustainability

Destinations

- Biodiversity, waste management, resource use and pressure on local communities are considered when developing new products.
- Lesser known destinations and regions are promoted where tourism can create positive local value.
- Potential pressure from overtourism is considered when assessing new destinations, products and experiences.
- Respect for local traditions, cultural heritage, religious sites and protected natural areas is actively encouraged.
- Travellers receive guidance on avoiding souvenirs involving endangered species or illegal cultural and natural artefacts.



Sustainability

Customer communication and protection

- Product information is presented transparently and accurately, including pricing, destination details and sustainability related information.
- Clients receive practical guidance on more responsible choices regarding accommodation, transport and activities.
- Respect for nature, local traditions and cultural heritage is encouraged throughout the travel experience.
- Locally owned restaurants, shops, accommodations and service providers are highlighted where relevant.
- Relevant sustainability information and responsible travel guidance are shared before and during the trip.
- Relevant contact and emergency information is provided to support travellers throughout their journey.



Sustainability

Supporting nature and local communities

- S-Cape Partners Greece supports environmental and community initiatives that contribute to nature conservation, local development and the maintenance of walking routes and other local infrastructure.
- A contribution of €5 per booking is made through S-Cape Greece B2C and Travelocal to support selected nature conservation initiatives.
- Meet in Athens and Meet in Thessaloniki contribute €1 per booking to support local environmental or community initiatives.
- Selected walking products also include contributions to organisations responsible for maintaining local trail networks, including routes on Andros and the Menalon Trail.
- Preference is given where possible to local suppliers, locally owned businesses and initiatives that help retain a greater share of tourism income within the destination.



Sustainability

Our goals

To support the implementation of this policy, we define sustainability objectives covering environmental, economic, social and cultural aspects of our operations.
Our goals focus on areas such as reducing environmental impact, supporting local communities and businesses, improving the sustainability performance of suppliers and partners, strengthening responsible product development, and increasing awareness among staff and travellers.
For each objective, we define corresponding actions and timeframes. Progress is reviewed regularly and objectives are updated where relevant.
Sustainability is considered a process of continuous improvement. Results, new priorities and relevant developments are therefore incorporated into our action plan and future objectives.
Relevant progress and key developments are communicated through our websites and other communication channels and shared, where appropriate, with employees, partners, suppliers and B2B and B2C clients.



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