

S-Cape Travel APP (ActiveNav)



Use ActiveNav for iOS and Android smart phones in combination with the written documentation provided and you will always be on track!

The App has detailed tracks and maps preloaded, which you can use offline without roaming after downloading the tracks. The only thing you need to do is to install the app and log into your account with your credentials. **IMPORTANT:** S-Cape Travel creates your account, informs your travel agent with the credentials of your personal account and your agent informs you accordingly. S-Cape Travel connects your account to the trip(s) you have booked with us and the trips will be accessible until you finish your trip.

Thanks to the phone's internal GPS, you can check your exact position on the map, so you always know exactly where you are. It also helps you self-navigate while travelling.

How to download and use the APP

1. Connect to WIFI (for free download) or a mobile connection
2. Search for ActiveNav from the Google Play Store or the Apple Store:



3. CONTENT BAR

Once the App is installed tap the **3 lines** (top left)

4. AVAILABLE CONTENTS:

Takes you to the home page, where you scroll down to your trip. You can only see your trips after you logged in. If you are not logged in, you see only the default tours of the Via Fracigena.

5. LOGIN ACCOUNT:

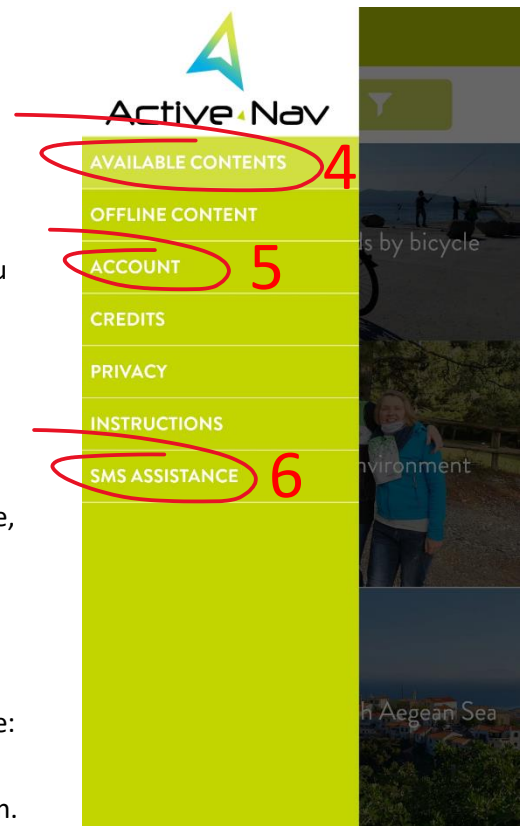
Log into your account with the credentials provided by S-Cape Travel or by your travel agent.

IF you need to create your own account, you can do so with your name, surname, username (e-mail) and password.

6. GEOLOCALISED EMERGENCY SMS

In case of an emergency, call 112. If you need to contact S-Cape, if you think you are lost, need to know your exact location or need assistance:

- Tap the "**SMS ASSISTANCE**" button
- It automatically creates a text message with your exact GPS location.
- Add extra information to the text (i.e. your full name, booking number, details regarding your problem), then send the message.



⇒ **You will need phone coverage for the text message to be delivered**

The SMS is delivered to our 24/7 Emergency mobile. The duty officer will know your exact location and be able to assist you. At the same time, you should **call the Emergency mobile: +30 6973 535692** for further assistance.

Once inside the trip, **tap** to open the route you wish to navigate.

7. MAP ICON

Tap the '**map icon**' (top right) to download the maps and navigate offline.

The icon turns yellow when the itinerary is loaded.

You will need a mobile data connection, preferably through Wi-Fi, for the download.

8. GREEN NAVIGATION MARKER

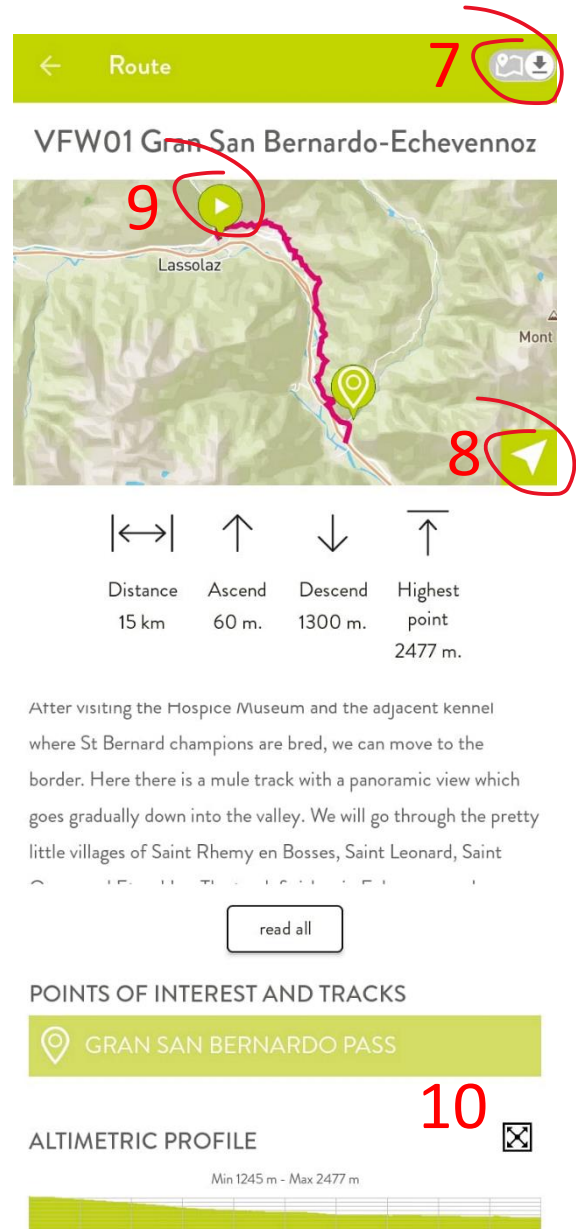
- Tap the '**green arrow**' (bottom right of the map) to start the turn-by-turn navigation. You will see the screen in number 11.
- Tap anywhere on the overview map and you will see the screen in number 15.

9. TRIANGLE MARKER

This marker indicates the starting point of the route. If you are far from the starting point and you want to navigate to the start, click on this marker and ActiveNav will ask you to open with any app in your device (Google maps e.g.) and that app will suggest a route to you to get to the starting point where you start navigation as explained in 8.

10. ELEVATION CHART

Tap the elevation chart to open it up in detail



11. ROUTE DIRECTIONS

Tap on the snail to read the point-to-point instructions (not available for all routes)

12. ROUTE DIRECTION ARROW

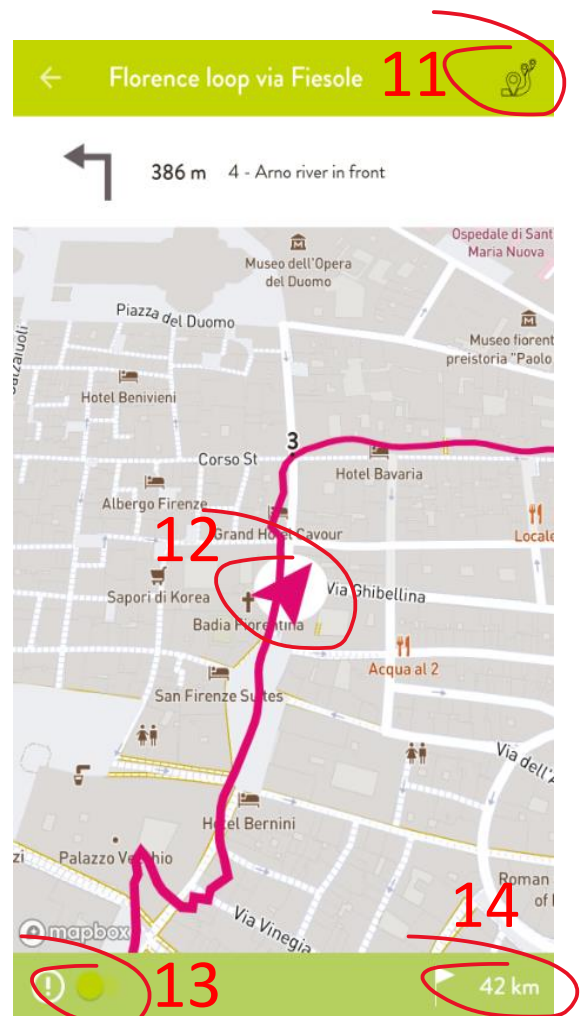
The arrow points you in the direction you should be heading and is always pointing up

13. OFF TRACK ALARM

Slide to the right to activate the alarm signal that rings when you go off track

14. DISTANCE TO END OF TRACK

The number marks the distance to the end of the track



OVERVIEW MAP

Tap the overview map to expand it to full screen and activate the following functions

15. START DETAILED NAVIGATION

16. AUGMENTED REALITY (Under development)

Tap on this icon and select the services you would like to see around you (restaurant, bus stop, hotel, bike shop, winery, village). Tap again on the same icon to save your choices.

If available, tap on the green position icon on the map for more information about the relevant object.

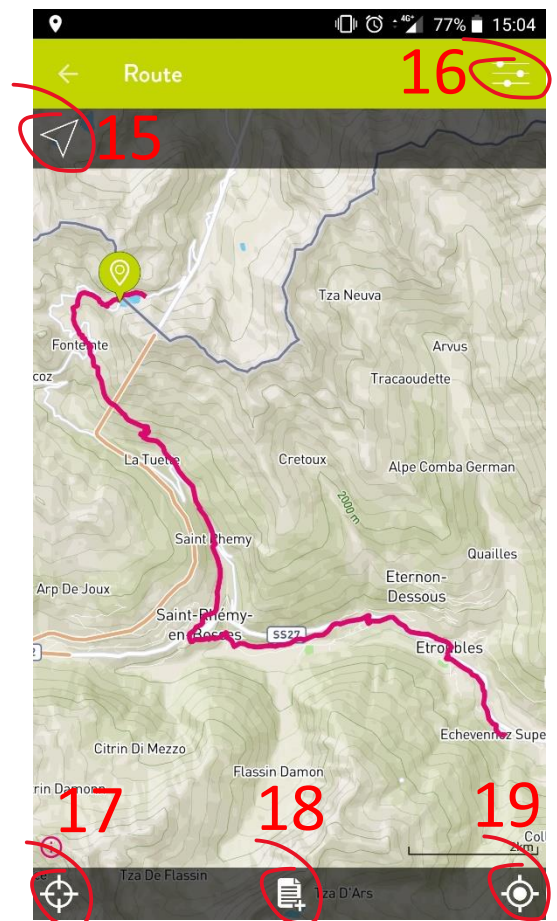
17. FULL OVERVIEW OF THE DAY'S TRACK

Use 2 fingers to expand/contract map size and detailed view

18. REPORT PROBLEMS / ADD SUGGESTIONS

Report any issues with the track: interruption, missing signs, route changes etc. or Add information or suggest new points of interest, water fountains, ice cream stops!

19. CENTRE THE MAP AROUND YOUR POSITION



ATTENTION: the continuous use of the GPS (even when offline) can drastically reduce the battery charge, we strongly advise you to bring a powerbank and/or a portable solar panel and cable when travelling